

## Consultancy Services

### Supporta TerraQuest

will enable you to gain the confidence and skills to improve the quality of your business process

- How can I improve the quality of the service we deliver?
- Are we compliant with legislation and initiatives?
- Can we reduce costs without losing quality of service?
- How can we share services?
- Why does our business process take up so much resource?
- Have we had the relevant training and guidance?
- How good is our Data?
- Could we be more efficient?

If you've been searching for the answer to any of the above questions, Supporta TerraQuest can help you.

The combination of our Consultants' skills and experience means we are an excellent choice to help Central Government and Local Authorities. We ensure that the maximum benefits from your investment are realised, and you can provide a better service.

### Business Process Review/Re-engineering

Transforming your business process just got easier. With our support you can make changes that will significantly improve the quality of service you provide. Supporta TerraQuest offer total support; from initial process mapping and ideas generation workshops, to costed redesign and business cases for change.

### Change Management

Working alongside you during transformation processes. (Including Programme/Project Management, Implementation and Migration, Data Capture/Management Resolutions and Strategy along with People Skills and Culture Enhancement).

### Procurement

A full hardware, software and systems procurement management service: from the production of specifications and ITTs, through the EU process, to the negotiation and signing of contracts.

### Technology

We offer expertise in a number of areas including information management, data cleanse/migration, web strategy, document management strategy, service continuity and system/data support.

### Collaborative Working and Shared Services

We have considerable experience in helping both individual authorities and potential or existing partnerships to investigate options, choose the best way forward, agree best practice, deliver joint projects and share services.

**We bring together a team for each assignment, based upon your specific needs. These needs are matched with the skills and experience of our consultants. Our team approach brings many advantages, including:**

- A wide range of knowledge and a wealth of different skill sets brought in from across the team
- High levels of flexibility – we can react to any changes which need to be made to client requirements as the project unfolds
- Continuity of support, in the event of unforeseen events such as accident, illness etc., without the need for unbriefed personnel to “get up to speed”.

**Our Consultants** are Trusted Advisors to the Planning Portal. Some of our consultants also undertake sub-contract work for SOCITM Consulting (the consultancy arm of the Society of Information Technology Managers). Specialist skills, qualifications and accreditations include:

- PRINCE2 (project management)
- MSP certified programme managers
- MRICS qualified surveyors
- MRTPI accredited
- Certified Information Technology Professionals
- Approved Preferred Consultants, accredited by the Planning Advisory Service.

We offer 30 years success in delivery of a comprehensive portfolio of business services to a wide range of organisations.

Supporta TerraQuest has provided consultancy services to local authorities, Central Government and other major clients, since 1972.

**Some key services are:**

- Asset Management
- Land Referencing and Acquisition Services (including CPO support)
- Regeneration Support
- Development Site Identification
- Planning Application Validation
- Web enabled Land and Property Management Information Systems

We are currently involved in 50% of the UK’s largest infrastructure projects; defining the future of the UK and are renowned for our reliability, integrity and pedigree in specialist sectors.



**“Without the appointment of Supporta TerraQuest the Council would not have succeeded in its objectives. The Consultants’ subject knowledge, data processing capabilities, and project management skills were effectively brought to bear on our problems in a very short time period, enabling the Council to make huge progress in just 15 months. We look forward to a continuing relationship in 2008.**

*Epping Forest District Council*

**“...the only company deemed capable of providing the full range of business and technical consultancy and data management services coupled with detailed business knowledge of local government”.**

*London Borough of Newham*

Contact us

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